



A platform for sharing best practice to inform and support change within the public sector.

CHANGE IS THE END RESULT OF ALL TRUE LEARNING – LEO BUSCAGLIA

INSTITUTE OF PUBLIC ADMINISTRATION

Change eXchange

The **Change eXchange** series provides an opportunity for those involved in the design, lead and implementation of change across the public sector to meet and discuss common issues.

The series provides participants with a platform to hear from change practitioners and experts and to learn from case examples and research in order to inform and strengthen change leadership across the sector. Managers in the civil service, local government, health, education, not-for-profit and commercial-semi-state and agency sectors will find the seminar series relevant.

Series Aims

- ✓ Provide senior managers implementing change with practical informed support
- ✓ Build a cohesive approach to change
- ✓ Encourage collaborative working and practices

The series focuses on sharing and promoting examples of good practice, allowing participants to benefit from the skills and experience of a wider network of people and situations.

Seminar sessions typically comprise Guest Speakers sharing their examples of planning or implementing a significant change initiative, complemented by input from academia or research to enable wider application of the information.

The series will be structured to form a comprehensive and integrated approach to understanding all aspects of change and participants can choose to attend all seminars or select ones which most interest them.

Seminar themes will cover a range of central change topics, including issues linked to strategy, leadership, people and culture.



57-61 Lansdowne Road, Dublin Do4 TC62.

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🌐 www.ipa.ie

Indicative seminar themes include:

- Strategic Priorities*
- Creating the business case for change*
- Securing sponsors*
- Value driven change*
- Collaborative and cross agency working*
- Scaling up – moving from pilots to national rollouts*
- Communications and stakeholder engagement*
- Getting people change ready*
- Change Leadership*
- Communicating Change*
- Sustaining change and innovation*
- Change and organisational culture*
- Soft skills – the harder side of change*
- Teams, talent alignment and development*
- Managing change fatigue*
- Audits, evaluations and assessing impact of change*

Further Information

All queries regarding this series should be directed to Siobhán Bradley, Senior Change, Leadership & Organisational Development Specialist at the IPA. Email: sbradley@ipa.ie

Upcoming Events

21st June 2017

Effective Change Implementation

Using case examples, the summer seminar will focus on the theme of *Effective Change Implementation*.

The establishment of Tusla Child and Family Agency, following the merger of the HSE Child and Family Service Directorate with other state agencies will be discussed. Lessons learned from the merger are the importance of change ownership, vision, leadership, cross agency working and governance and are transferable to many other environments and situations.

Building the new Tusla organisation after the merger brought different challenges and this presentation will highlight the challenge of merging systems and processes but also the need for determined leadership, effective governance and extensive planning needed in order to truly merge people and cultures.

A presentation on the successful 1916 Commemoration programme of events will provide a link to our autumn seminar by looking at the key role stakeholders play in delivering change. Participants have an unique opportunity to explore some essential elements in large scale planning, engagement and implementation and review how successful implementation can exceed expectations.

These case examples highlight a broad range of key change themes which this **Change eXchange** series will continue to focus on and explore.



Speakers at the June Event will include:

Joanna O'Riordan, Research Officer, IPA on The establishment of Tusla.

Colette Walsh, Director of HR, Tusla on Building the new organisation.

Sin ad Copeland and **John Concannon**, Department of Arts, Heritage, Regional Rural and Gaeltacht Affairs, on the 1916 Commemoration Programme.

Location

The June **Change eXchange** event will take place at the IPA Training and Education Centre, 57-61 Lansdowne Road, Ballsbridge, Do4 TC62.

Timing

This event will commence at 10.00am and will conclude by 1.00pm with a light lunch of sandwiches, tea & coffee.

Cost

The cost to attend this event is €195 per person for corporate members of the IPA and €240 for others.

Autumn 2017

Autumn Seminars will build on these themes and the critical change themes with a seminar focused on *Whole of Government and Inter-Agency Working*.

Further details will be announced when confirmed.



Related Programmes and Services

Those interested in this forum may also find some of our change and other related programmes of interest such as the:

[Professional Diploma in Managing Change](#)

[Professional Diploma in Project Management](#)

[Leadership in Local Government](#)

[Leadership Challenge](#)

Please consult our website www.ipa.ie for an outline of our full portfolio of programmes or you can discuss your specific interest with Siobh an Bradley.

The Institute provides a comprehensive advisory service in change, organisational development, design and in areas around leadership, governance and project management if you would like to explore any issues relevant to your own needs in more detail.

Bookings

FOR BOOKINGS VISIT OUR WEBSITE



www.ipa.ie

Bookings must be received in writing and will be confirmed via email. All IPA events are subject to minimum participant numbers and bookings will typically close two weeks prior to the seminar date.

Cancellation Policy: *Please note, that in the event of a cancellation less than 48 working hours before the commencement of a course, a 15% cancellation fee will be charged. Cancellation fee will also apply to non-arrivals on the day.*